

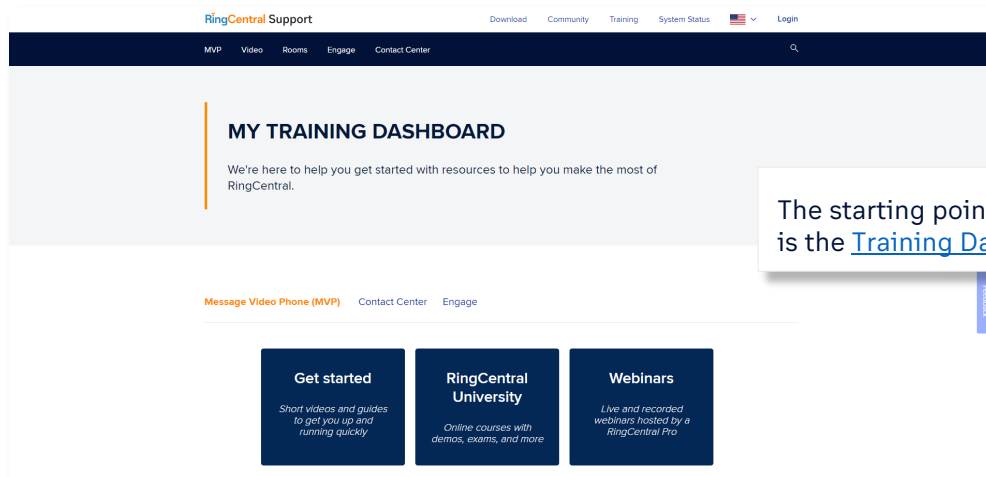
RingCentral MVP Self-Service Training Program



Training on **your terms**

Training that gives you **flexibility** in how you learn MVP. Choose the best option or create a blended solution that meets your needs.

These highly rated resources are **available for free** whenever you need them.*



Get Started

Created with RingCentral customers this resource provides the essentials for users.

Videos and guides for getting users up to speed quickly.

Admins can share resources answering the most common configuration issues for users.

RingCentral University

Learning paths created by our learning professionals to get the most out of MVP.

Resources covering basic and advanced topics for users learning how to use MVP.

Curated courses that enable admins to complete basic and advanced topics.

Webinars

A series of webinars led by RingCentral Pros covering the required skills for using MVP.

Live sessions designed for users and admins, where they can interact with each other and RingCentral Pros while learning about MVP.

Recorded sessions can be viewed on-demand by users and admins when you need them.

*RingCentral University requires an active RingCentral account.

Recommended Training for Users

Your first step	Onboarding Webinar: RingCentral Coffee Kickoff for Admin and Users Held every Friday, requires registration prior to attending the desired session.		
Prior to Go Live	Get Started Get Started on MVP Get Started on Messaging Get Started on Video Get Started on Phone Get Started on Fax Deskphones	RingCentral University Introduction to MVP (MVP Basics) Message (MVP Basics) Video (MVP Basics) Phone (MVP Basics) Fax (MVP Basics) Mobile (MVP Basics) RingCentral Desk Phones (MVP Basics)	Webinars RingCentral MVP: Messaging Basics RingCentral MVP: Video Basics RingCentral MVP: Phone Basics
RingCentral University requires an active RingCentral account.		Message (MVP Advanced) Video (MVP Advanced) Phone (MVP Advanced) Fax (MVP Advanced)	RingCentral MVP: Ask the Trainer
Post Go Live			

Recommended Training for Administrators

Prior to starting admin specific training	Complete recommended training for users.		
Prior to Go Live	Get Started Get Started for Admins	RingCentral University Admin (MVP Basics) Admin (MVP Advanced)	Webinars RingCentral MVP: Adding and Managing Users RingCentral MVP: Managing Call Flow RingCentral MVP: Introduction to Reporting and Analytics Select the For MVP Admins option to see available live sessions or on-demand recordings.
Post Go Live			RingCentral MVP: Ask the Trainer

Additional Self-Service Program Resources

[RingCentral Support](#) [RingCentral MVP Support](#) [MVP User Basics: Training Guide](#) [RingCentral Community](#)

Paid Live Training Options

We also offer live training which is delivered directly to your organization. To purchase any paid live training, contact a sales representative.

- [Enhanced training](#) provides consultation and tailoring of our training offerings.
 - Our [live training catalog](#) allows you to choose sessions specifically for your needs.
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