

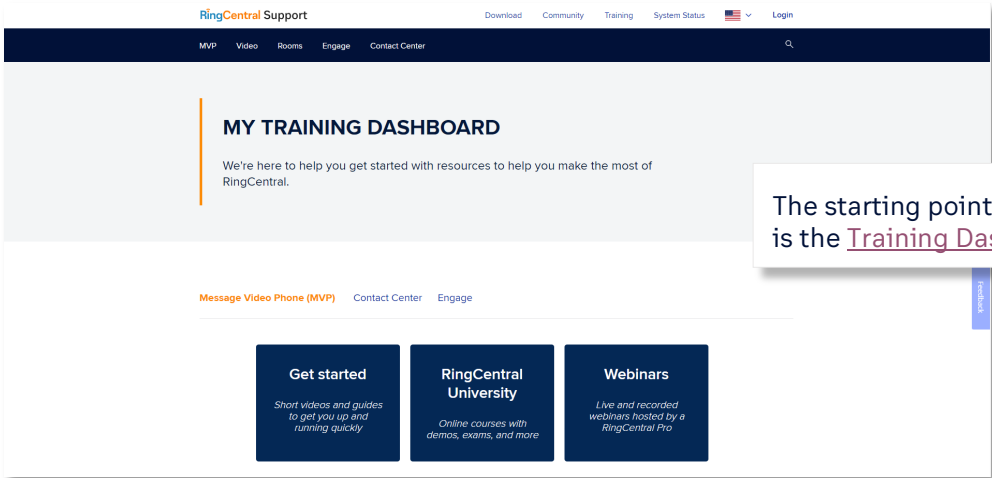
RingCentral MVP Self-Service Training Program



Training on your terms

Training that gives you **flexibility** in how you learn MVP. Choose the best option or create a blended solution that meets your needs.

These highly rated resources are **available for free** whenever you need them.*



The starting point for each option is the Training Dashboard.

<u>Get Started</u>	<u>RingCentral University</u>	<u>Webinars</u>
Created with RingCentral customers this resource provides the essentials for users.	Learning paths created by our learning professionals to get the most out of MVP.	A series of webinars led by RingCentral Pros covering the required skills for using MVP.
Videos and guides for getting users up to speed quickly.	Resources covering basic and advanced topics for users learning how to use MVP.	Live sessions designed for users and admins, where they can interact with each other and RingCentral Pros while learning about MVP.
Admins can share resources answering the most common configuration issues for users.	Curated courses that enable admins to complete basic and advanced topics.	Recorded sessions can be viewed on-demand by users and admins when you need them.

*RingCentral University requires an active RingCentral account.

Recommended Training for Users

Your first step [Onboarding Webinar: RingCentral Coffee Kickoff for Admin and Users](#)
Held every Friday, requires registration prior to attending the desired session.

	Get Started	RingCentral University	Webinars
Prior to Go Live	Get Started on MVP	Introduction to MVP (MVP Basics)	RingCentral MVP: Messaging Basics
	Get Started on Messaging	Message (MVP Basics)	RingCentral MVP: Video Basics
	Get Started on Video	Video (MVP Basics)	RingCentral MVP: Phone Basics
	Get Started on Phone	Phone (MVP Basics)	
	Get Started on Fax	Fax (MVP Basics)	
RingCentral University requires an active RingCentral account.	Deskphones	Mobile (MVP Basics)	
		RingCentral Desk Phones (MVP Basics)	
		Message (MVP Advanced)	RingCentral MVP: Ask the Trainer
		Video (MVP Advanced)	
		Phone (MVP Advanced)	
Post Go Live		Fax (MVP Advanced)	

Recommended Training for Administrators

Prior to starting admin specific training Complete recommended training for users.

	Get Started	RingCentral University	Webinars
Prior to Go Live	Get Started for Admins	Admin (MVP Basics)	RingCentral MVP: Adding and Managing Users
		Admin (MVP Advanced)	RingCentral MVP: Managing Call Flow
			RingCentral MVP: Introduction to Reporting and Analytics
			Select the For MVP Admins option to see available live sessions or on-demand recordings.
Post Go Live			RingCentral MVP: Ask the Trainer

Additional Self-Service Program Resources

[RingCentral Support](#) [RingCentral MVP Support](#) [MVP User Basics: Training Guide](#) [RingCentral Community](#)

Paid Live Training Options

We also offer live training which is delivered directly to your organization. To purchase any paid live training, contact a sales representative.

- [Enhanced training](#) provides consultation and tailoring of our training offerings.
 - Our [live training catalog](#) allows you to choose sessions specifically for your needs.
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