RingCentral University

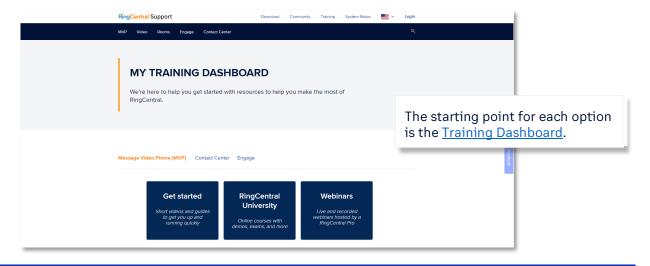
RingCentral MVP Self-Service Training Program





Training that gives you **flexibility** in how you learn MVP. Choose the best option or create a blended solution that meets your needs.

These highly rated resources are **available for free** whenever you need them.*



<u>Get Started</u>	RingCentral University	
Created with RingCentral customers this resource provides the essentials for users.	Learning paths created by our learning professionals to get the most out of MVP.	
Videos and guides for getting users up to speed quickly.	Resources covering basic and advanced topics for users learning how to use MVP.	
Admins can share resources answering the most common configuration issues for users.	Curated courses that enable admins to complete basic and advanced topics.	

^{*}RingCentral University requires an active RingCentral account.



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Recommended T	raining	tor t	Jsers

	Get Started	RingCentral University
	Get Started on MVP	Introduction to MVP (MVP Basics)
Prior to Go Live	Get Started on Messaging	Message (MVP Basics)
	Get Started on Video	<u>Video (MVP Basics)</u>
RingCentral University requires an active RingCentral account.	Get Started on Phone	Phone (MVP Basics)
	Get Started on Fax	Fax (MVP Basics)
	<u>Deskphones</u>	Mobile (MVP Basics)
		RingCentral Desk Phones (MVP Basics)
		Message (MVP Advanced)
Post Co Live		Video (MVP Advanced)
Post Go Live		Phone (MVP Advanced)
		Fax (MVP Advanced)

Recommended Training for Administrators

Prior to starting admin specific training	Complete recommended training for users.	
	Get Started	RingCentral University
Prior to Go Live	Get Started for Admins	Admin (MVP Basics)
		Admin (MVP Advanced)

Additional Self-Service Program Resources

RingCentral Support	RingCentral MVP Support	MVP User Basics: Training Guide	RingCentral Community

Paid Live Training Options

We also offer live training which is delivered directly to your organization. To purchase any paid live training, contact a sales representative.

- Enhanced training provides consultation and tailoring of our training offerings.
- Our <u>live training catalog</u> allows you to choose sessions specifically for your needs.

